

Standard Terms and Conditions

1. Chauffeur-Driven.co.uk Limited operates a non-smoking policy for the comfort of all our passengers. Convenient stops can be made, please arrange with driver.
2. A credit card deposit is required in order to confirm booking, with the exceptions of company accounts and weddings (see below).
3. Company accounts – invoices will be issued on day of travel for payment within 14 working days.
4. 25% surcharge on public holidays. 100% surcharge for Christmas and New Years Day.
5. Calls via cellular car phone charged at £1.50/minute UK, £3/minute international plus VAT.
6. All customer directed parking and entrance are chargeable at cost.
7. Chauffeur-Driven.co.uk Limited will not accept liabilities for any delays caused by rerouted journeys out of our control i.e. accidents, diversions or weather.
8. The company accepts no responsibilities for any loss or damage to any property or luggage carried in the car however such loss or damage is caused.
9. Any damage caused to the interior/exterior of any of our vehicles by the client maybe charged accordingly.
10. The company reserves the right to invoice the client with a 50% charge unless cancellation has been received twelve hours prior to the dispatch of the car. (except weddings, see below)

Wedding terms and conditions

1. A booking fee of £50 is required to hold the date and is non refundable, full payment will be required at least 24hrs before the event, cancellation on the day is fully chargeable.
2. We are happy to cater for any reasonable requests whilst supplying your special wedding vehicle. However, any special requirements must be discussed and agreed before the event. Should any damage occur to the vehicle due to any ceremonial or traditional activity, the hirer of the vehicle will be held completely responsible and liable for all costs.

...Nothing contained in these terms and conditions can affect your statutory rights...